

# Get to Know Us



## Noble Systems ..the **Global Leader** in Unified Customer Contact Technologies

### About Noble Systems Corporation

Noble Systems Corporation is a leader in the customer contact technology arena, offering the industry's most comprehensive & cost-effective customer interaction management (CIM) technology solutions. Noble Systems specializes in providing companies with flexible contact center software and hardware that is tailored to meet each client's unique business needs. Tens of thousands of agents around the world use Noble solutions to direct their contact activities. Millions of customer calls are managed every day through our platform of ACD, predictive dialing, unified call processing, and multi-channel communications systems. 4,000+ client sites worldwide entrust their crucial daily contact center operations to Noble Systems.

Noble Systems is headquartered in Atlanta, Georgia, and has more than 350 employees, with regional offices in Oklahoma and Arizona, as well as international offices in Australia, Brazil, France, Germany, India, Mexico, Philippines and the UK. Founded in 1989, Noble Systems offers companies the advantages of an award-winning contact center solution, extensive business experience and global reach, leading-edge technology, financial strength and stability, and a commitment to building client relationships. At Noble Systems, we succeed through our clients' success. Our unified contact center solutions can help you increase agent productivity and reduce operational costs, so you can achieve new levels of performance and revenue.

### Noble® Contact Center Solutions

Noble Systems offers a range of contact center solutions to meet the needs of small, mid-size, and enterprise organizations. These powerful capabilities place Noble Systems in the leadership position of providing the industry's most comprehensive and affordable customer interaction management solutions. Whatever your business needs or size, Noble Systems can match you with the solution set that meets your functionality requirements and organizational goals, and offers the right-fit for your contact center to help you improve productivity, reduce costs, increase performance and grow your company.

> **Customization & Integration: Open Architecture for the Ultimate in System Flexibility** | Our integrated platforms feature open designs, providing extensive integration and data exchange options, as well as compatibility with existing systems. The solutions are built to meet or exceed all open standards and include ODBC (Open Database Connectivity) drivers and APIs for a range of connectivity and development choices. Noble protects your infrastructure investment by working within your operating environment, rather than requiring you to change your business processes.

> **Scalable Solutions: Convenient, Affordable Upgrade Paths** | Solutions from Noble Systems are built around superior customization and scalability to fulfill your company's unique business needs. Noble Systems offers a number of configurations and options to meet the needs of large, mid-size, and small business environments. Our systems are designed to grow with you, allowing you to add seats or functionality without sacrificing your current technology investment.

> **Top-Quality Client Services: Consulting, Project Management, Implementation, Training & Support** | No product stands alone, and support is a critical requirement for mission critical enterprise applications like a call center solution. Our expert Client Services Team of consulting, implementation, training and technical professionals are dedicated to delivering first-class services to help you maximize the results of your investment in our solutions.

**“Communication is the engine that drives the global economy.”**

**James K. Noble, Jr.**  
CEO & Founder