

PRESS RELEASE

For Immediate Release



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Noble™ Composer DCMS Receives the Collection Technology Excellence Award *Noble Systems is Recognized for Outstanding Innovations in Technology for the Collections Industry*

Atlanta, GA – January 26, 2007: Noble Systems Corporation, a global leader in innovative contact center technology solutions, has received *Collection Technology* magazine's **Collection Technology Excellence Award** for the **Noble™ Composer Debtor Contact Management System (DCMS)** product. **Noble Composer DCMS** was nominated for the award by a Noble Systems client who has increased collector productivity and collection results. The award was presented this week at the Collection Technology Summit 2007 in Las Vegas.

Noble™ Composer DCMS allows collection organizations to improve productivity by combining a dynamic collector desktop with high-performance predictive dialing. Some of the features of **Noble Composer DCMS** include:

- Automates all debtor communication (outbound, inbound, email, messaging, fax, etc.)
- Allows the collector to work 'owned' accounts through the creation of a debtor contact 'GRID'
- Enables the collector to seamlessly move between predictive, preview and push-to-connect modes
- Simplifies screen navigation through tight integration to back-end systems
- Integrates Digital Recording (on-demand or automatic), Call-Conferencing, Manager Supervision, IVR, Messaging, Reporting, and more
- Creates a unified desktop for all Collector activity, reducing the learning curve and increasing efficiency

The *Collection Technology* Excellence Awards, now in their third year, recognize those individuals and companies within the industry who have done much to further collection technology and its associated community. Presented by *Collection Technology* magazine, the industry's foremost information resource, and the Collection Technology Summit, winners of *Collection Technology* Excellence Awards are chosen based on nominations by industry executives and on careful consideration by the senior editorial staff of *Collection Technology* and the Collection Technology Summit Board of Advisors. Awardees are singled out for their overall collection-related technology solution or for innovative enhancements in any of the following areas: account management, compliance, customer-relationship management, debt buying, default recovery, document imaging, risk and performance analytics, telephony and automated messaging, or skiptracing.

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“We are proud to recognize Noble Systems for its contribution to the collection technology industry and its innovations in 2006,” said JJ Hornblass, Executive Editor & Publisher of *Collection Technology* magazine and Chairman of the Collection Technology Summit. “We hope the *Collection Technology* Excellence Awards inspire others to create new products and services for this industry.”

James K. Noble, Jr., President & CEO of Noble Systems, says, “We are honored to have been nominated for the **Collection Technology Excellence Award** by our users. We designed **Noble Composer DCMS** to help our collections clients streamline their collector activities, creating a collector desktop that automates manual tasks and helps them work more efficiently. This nomination and award shows that we are meeting our goals to deliver an innovative collection solution to improve productivity and increase debt recovery.”

This latest honor for **Noble Composer** solution follows recent recognitions from the American Teleservices Association with the ATA Technovation Award, as well as from Technology Marketing Corporation’s (TMC®) *Customer Inter@ction Solutions* Product of the Year Award.

About Royal Media Group and Collection Technology Summit

Royal Media Group was formed in 1995 to provide specialized information and insights to executives. The company operates from offices in New York and Houston and focuses its efforts on print and electronic publishing, market research and live and audio conference production on behalf of client-companies in many important industries, such as financial services and security technology. Collection Technology Summit is the nation's premier event on collection technology, drawing collections managers and top executives from the nation's most prominent institutions.

About Noble Systems

Noble Systems Corporation (NSC) is a global leader in contact center technology solutions, providing innovative products since 1989. Tens of thousands of agents at client installations worldwide conduct business using the award-winning Noble platform for inbound/outbound/blended communications. The scalable, integrated Noble™ Solution includes advanced ACD and predictive dialing; unified contact processing; and integrated IVR, recording, messaging, quality/monitoring systems, scripting, and real-time reporting and management tools. Based in Atlanta, GA, NSC is a part of the world’s largest teleservices organization, with operations in over 30 countries. For more information, contact Lee Allum at 1.888.8NOBLE8 or visit www.noblesys.com.

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