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For more information, contact: **Sian Ciabattoni, Marketing Director EMEA**
[p]: 0161 772 7100 | [e]: sciabattoni@noblesys.com

Noble Systems Celebrates Top 10 Technology Vote

Contact Centre Technology Leader is recognised for excellence by Call Centre Helper Readers

Manchester, UK – 8 December, 2009: **Noble Systems Corporation (NSC)**, a global provider of contact centre technology solutions, is celebrating being voted in the Top 10 Call Centre Technology vendors in the UK.

Over the last two decades, Noble Systems has achieved a number of milestones, growing from a start-up technology provider to one of the industry's leading developers of contact centre solutions. This growth can largely be attributed to our clients, who have recently voted Noble Systems as one of the Top 10 Call Centre Technology vendors of 2009. The survey was conducted by callcentrehelper.com, the UK's most popular call centre magazine.



Noble Systems were listed as the highest ranking unified contact centre technology provider and received a number of very positive comments from our customers, including *“Runs the Call Centre so I can get on with running the business. When implemented, it reduced the costs to a point where it paid for itself and still saved money on an ongoing basis which can be reinvested elsewhere. The Lexus of diallers, unparalleled elsewhere.”* To view other voter comments, please go to www.callcentrehelper.com.

Colin Chave, General Manager EMEA states “Noble Systems prides itself in its advanced technology and unparalleled customer support and we are delighted to be recognised in the Call Centre Helper Top 10 Call Centre Technology 2009. The team at Noble Systems is looking forward to continued growth in 2010 and our key focus will involve working with our clients to continue to build value and performance in their contact centres”.

About Noble Systems®

Noble Systems Corporation (NSC) is a global leader in contact centre technology solutions, providing innovative products since 1989. Every day, millions of customer contacts are made by agents at 3,000+ client installations worldwide using the award-winning Noble platform for inbound/outbound/blended communications. The scalable, integrated *Noble® Solution* includes advanced ACD and predictive dialling; unified contact processing; and integrated IVR, recording, messaging, quality/monitoring systems, scripting, and real-time reporting and management tools. Noble Systems was the first vendor to offer an open, scalable, fully-distributed platform. For more information, contact Sian Ciabattoni at 0161 772 7100 or visit www.noblesys.com.

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