

PRESS RELEASE

For Immediate Release



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Noble Systems® Partners with Cynergy to Offer Superior and Affordable Telecom Services

Atlanta, GA – June 29, 2009: Noble Systems Corporation, a global leader in innovative contact center technology solutions, announced today that it has partnered with **Cynergy Telecom**, a telecom management provider with 40+ years of experience, to offer superior telecom services for Noble Systems clients at a more affordable price.

Telecom expenses are a huge part of a contact center's budget. Many companies are paying too much for their phone service and are unaware of it. Incremental charges, rounding up, fees, and short-duration calls are all crucial elements to a call center's telecom use. Noble Systems has researched the market to find the best combination of value and service, and has selected Cynergy as a preferred provider to help clients achieve maximum efficiency, realize significant financial benefits, and manage their everyday telecom needs. In addition to saving call center's money on their telecom service, Cynergy can manage the relationship with the telecom provider directly – including any issues with service and quality – so clients can focus on their business and not on resolving issues with the telecom service.

"Cynergy is very excited about the opportunity to partner with a company like Noble Systems. Their customer-centric approach, much like our own, creates value beyond the product itself. This relationship will allow existing or new customers to utilize the expertise of both companies to achieve significant savings while improving quality and service. The telecom services side of the business has recently seen tremendous changes that are affecting customers of both organizations; together, we hope to minimize the impact by providing flexible, value-added solutions. We look forward to a long and mutually beneficial relationship for years to come," said Jeff Cohen, Managing Partner at Cynergy Telecom.

James K. Noble, Jr., President & CEO of Noble Systems, says, "Cynergy Telecom can help a contact center save money on one of its largest expenses with effective telecom management. Cynergy brings together industry knowledge and creativity to help companies efficiently manage and control their telecom assets and expenses. We feel so strongly that Cynergy is the best choice, we made them our own provider, and now we are recommending them to our clients. Cynergy will consolidate your telecom requirements in a solution that is custom fit for your business."

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About Cynergy Telecom

Cynergy Telecom is an Atlanta based company specializing in “Best Practice” Telecom Management (TM), Telecom Expense Management (TEM) software and consulting services for both domestic and international companies ranging from mid-sized to very large Enterprises corporations. Cynergy helps clients strategically manage telecom spend, streamline telecom inventories, assist in the migration of network, source optimum provider/vendor contracts, ensure contract compliance and reduce overall telecom expenses. Since 1996 Cynergy has offered a comprehensive strategy for designing and managing telecom solutions specially suited for each of its clients with a goal of cost reduction through the use of new technology and network options. Vision®, Cynergy’s web-based, proprietary software, enables companies to manage complex telecom assets in an online, real-time environment, providing complete visibility of (and control over) companywide telecom spending to manage telecom inventories, reduce telecom expenses, manage changes (adds and deletes), audit telecom invoices and accurately allocate telecom expenses across the entire enterprise. www.cynergytelecom.com

About Noble Systems

Noble Systems Corporation (NSC) is a global leader in contact center technology solutions, providing innovative products since 1989. Every day, millions of customer contacts are managed by agents at 2,000+ client installations worldwide conduct business using the award-winning Noble® platform for inbound/outbound/blended communications. The scalable, integrated *Noble® Solution* includes advanced ACD and predictive dialing; unified contact processing for voice, email, and web; and integrated IVR, digital recording, messaging, quality control/monitoring systems, scripting, and real-time reporting and management tools. Based in Atlanta, GA, NSC was the first vendor to offer an open, scalable, fully-distributed platform. For more information on this item or the company, contact Lee Allum at 1.888.866.2538 x538 (lallum@noblesys.com), or visit www.noblesys.com.

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