

PRESS RELEASE

For Immediate Release



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Noble Systems Opens New Contact Centre Facility in Philippines *Global contact centre technology solution provider adds resources, employees to Manila headquarters to serve growing customer base*

SYDNEY, Australia – 19 May, 2010: Noble Systems Corporation, a global leader in innovative contact centre technology solutions, today announced the opening of a multi-purpose new contact centre facility in Manila, Philippines. Located in the heart of the Ortigas Business District, the new location can accommodate up to 80 full-time team members to support Noble's regional and global partners.

“The relocation is a direct result of Noble's worldwide growth through new customers and acquisitions,” says Paul Luketich, Managing Director of Noble Systems Australia. “Over the past year alone, our global support customer base has increased by more than 80 percent. Noble's team in Manila plays a key role in support operations and the new office will enhance their ability to keep our customers running at maximum efficiency.”

The new office utilises Noble Siphony, a cloud-based contact routing platform that enables collaboration with any type of agent, either local or remote, using any type of telephony connectivity to create a flexible platform without boundaries, and also features the latest in Noble software and support functionality.

About Noble Systems

Noble Systems Corporation is a global leader in contact centre technology solutions, providing innovative products since 1989. Every day, millions of customer contacts are made by agents at more than 4,000 client installations worldwide using the award-winning Noble platform for inbound/outbound/blended communications. The scalable, integrated Noble solutions include advanced ACD and predictive dialing; unified contact processing; and integrated IVR, recording, messaging, quality/monitoring systems, scripting, and real-time reporting and management tools. Headquartered in Atlanta, GA, Noble Systems was the first vendor to offer an open, scalable, fully-distributed platform. For more information, call +(61).02.8222.0500 or visit us on the web at www.noblesys.com.

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