

PRESS RELEASE

For Immediate Release



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Noble Systems Releases Noble TouchStar 6.0

New version enhances core applications, improves agent-supervisor interaction

ATLANTA, GA – February 16, 2010: **Noble Systems Corporation**, a global leader in innovative contact center technology solutions, today announced the release of **Noble TouchStar 6.0**, a comprehensive upgrade for the product's core architecture and feature set.

"Noble TouchStar 6.0 offers substantial improvements by adding flexibility and enhancing data management and reporting functions," says James K. Noble, President and CEO of Noble Systems. "The upgrade also demonstrates our ongoing commitment to the Noble TouchStar platform and the businesses that rely on it. We look forward to continuing innovation and support for the Noble TouchStar community."

Noble TouchStar 6.0 includes new load-balancing multi-threaded software architecture and leverages Dialogic's NMS carrier class hardware while remaining backwards compatible for customers who do not support it. In addition to these enhancements, Noble TouchStar 6.0 provides advanced automation of daily reporting, system activity logging and data management in a centralized user interface.

Noble Systems acquired TouchStar's assets and intellectual property in 2009 to improve Noble's small and medium business offerings, complement its large enterprise offer and provide TouchStar users a way forward with the resources of an experienced contact center technology partner. With the transaction, Noble Systems introduced hundreds of TouchStar customers to the Noble Solution suite featuring workforce management, desktop unification and unified contact technology along with dedicated services and support.

About Noble Systems

Noble Systems Corporation (NSC) is a global leader in contact center technology solutions, providing innovative products since 1989. Every day, millions of customer contacts are made by agents at 4,000+ client installations worldwide using the award-winning Noble platform for inbound/outbound/blended communications. The scalable, integrated *Noble Solution* includes advanced ACD and predictive dialing; unified contact processing; and integrated IVR, recording, messaging, quality/monitoring systems, scripting, and real-time reporting and management tools. Based in Atlanta, GA, Noble Systems was the first vendor to offer an open, scalable, fully-distributed platform. For more information, contact Lee Allum at 1.888.8NOBLE8 or visit www.noblesys.com.

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