

PRESS RELEASE

For Immediate Release



Contact: Lee Allum
VP Marketing
(t): 888.8.NOBLE.8 (888.866.2538)
404.851.1331 x. 538
(e): lallum@noblesys.com

4151 Ashford-Dunwoody Rd | Atlanta, GA 30319
(t): 404.851.1331 | (f): 404.851.1421 | www.noblesys.com

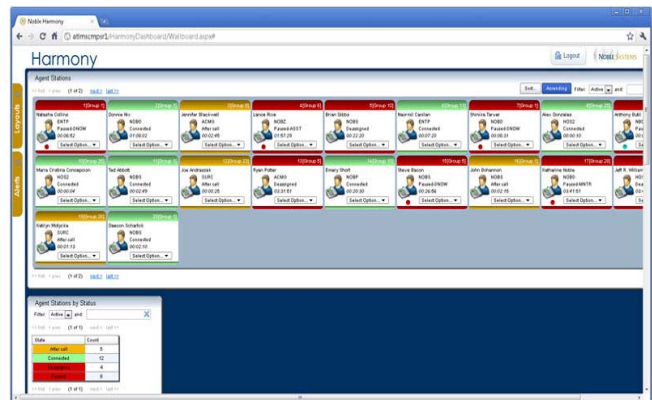
Noble Systems Introduces Noble Harmony v.2

Global contact center technology leader upgrades remote and mobile management tool

Atlanta, GA – May 18, 2011: Noble Systems Corporation, a global leader in unified contact center technology solutions, today announced the release of **Noble Harmony v.2**, the next generation of Noble Systems' powerful browser access tool for remote and mobile contact center management. Noble Harmony v.2 builds upon the flexible, browser-agnostic design introduced in the award-winning Noble Harmony series, enhancing it to improve user interface layout and customization. Noble Harmony v.2 supports multiple browsers and operating systems and is available on tablets, smart phones, laptops and desktops.

"Yesterday's contact center was a static location limited by desktop hard drives and copper wires," said James K. Noble, President and CEO of Noble Systems. "That time has passed. Today, Noble Harmony is an integral part of fast, effective contact centers that rely on our flexible premise and cloud-based applications, burstable line capacity and mobile-friendly management tools."

Noble Harmony v.2 offers unprecedented layout customization that allows managers to arrange how KPI information is displayed on the dashboard, speeds access to frequently-used screens and query a vastly-expanded array of variables. Through Noble Harmony v.2, managers can set alerts to be triggered on specific activities and parameters, quickly find and analyze individual campaigns and agents, manage list assignments and much more.



Noble Harmony v.2 and accompanying Noble mobile solutions are designed to help managers and supervisors operate effectively without being tethered to an individual station by allowing them to monitor real-time activities with handheld mobile devices and tablets on virtually any of the major browser applications.

About Noble Systems®

Noble Systems Corporation is a global leader in unified contact center technology solutions, providing innovative products since 1989. Every day, millions of customer contacts are made by agents at 4,000+ client installations worldwide using the award-winning Noble platform for inbound, outbound and blended communications. The scalable, integrated Noble Solution includes advanced ACD and predictive dialing; unified contact processing; and integrated IVR, recording, messaging, quality/monitoring systems, scripting, and real-time reporting and management tools. Based in Atlanta, GA, Noble Systems was the first vendor to offer an open, scalable, fully-distributed platform. For more information, contact Lee Allum at 1.888.8NOBLE8 or visit www.noblesys.com.

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