

# PRESS RELEASE

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### **Noble Systems' Celebrates Top 25 Contact Centre Technology Awards Achievement**

*Contact centre solution provider is selected by readers of Call Centre Helper as one of the Top 25 Contact Centre Technology suppliers in the UK*

**Manchester, UK – 23 September, 2011:** Noble Systems, a global leader in unified contact centre technology solutions, has been voted by the readers of 'the UK's most popular call centre magazine', *Call Centre Helper*, as one of the Top 25 Contact Centre Technology vendors in the UK.

Jonty Pearce, editor of *Call Centre Helper* said, "The Call Centre Helper technology awards are the only awards that are voted for by our readers. What impressed our readers with the Noble Systems product was the ease of use, reporting capabilities and back up support."



Noble Systems was listed as the highest ranking unified contact centre technology provider and received a number of very positive comments from our customers, including "User friendly for both managers and dialler agents, Reporting Module produces accurate MI very easily, great support team always willing to help with any questions," and "Maestro is the best outbound solution I have used. The user friendly screens and reporting make it easy for someone with limited experience to use and set up outbound campaigns."

Colin Chave, General Manager EMEA, states "Noble Systems prides itself in its advanced unified technology and unparalleled customer support and we are delighted to be recognised as one of the Top 25 Call Centre Technology suppliers of 2011. Noble Systems would like to thank our customers for their continued support."

All of the winners (along with a small selection of some of the comments from readers who voted) on the following link: <http://www.callcentrehelper.com/the-top-25-contact-centre-technology-23594.htm>.

#### **About Noble Systems**

Noble Systems Corporation is a global leader in unified contact centre technology solutions, providing innovative products since 1989. Every day, millions of customer contacts are made by agents at 4,000+ client installations worldwide using the award-winning Noble platform for inbound/outbound/blended communications. The scalable, integrated Noble solutions include advanced ACD and predictive dialling; unified contact processing; and integrated IVR, recording, messaging, quality/monitoring systems, scripting, and real-time reporting and management tools. Noble Systems was the first vendor to offer an open, scalable, fully-distributed platform. For more information, contact Sian Ciabattoni at 0161 772 7100 or visit [www.noblesystems.com](http://www.noblesystems.com).

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