

Payment Processing

Automated Credit Payments

Noble Systems gives your contact center a competitive advantage with **Noble® Payment Processing**, providing instant payment options to your customers. On-line billing and authorization software offers flexible and timely payment transaction options with the security of PCI compliance. Ideal for telesales, order processing and collections environments, our payment solutions include on-line credit reporting, verification and authorization. These applications interface with financial institutions and software and support a variety of payment methods.

Offer Instant, Secure Credit Card Transactions

With the *Noble Payment Processing* tool, you have access to immediate credit reporting and credit card verification. Our on-line access for instant authorizations eliminates call transfers and lengthy customer hold times spent waiting for acceptance of their payments, allowing you to provide more responsive service and increase customer satisfaction. Customer records and account payment details are updated automatically, so that you always have access to the most current information.

Manage Automated Billing with Ease

The *Noble Payment Processing* module lets you provide easy automated billing services for your clients. The system collaborates with our inbound Interactive Voice Response tools (or with third-party systems) to process caller payments efficiently, and without agent interaction. Your customers can have access to payment opportunities 24 hours a day, 7 days a week!

Online Credit Verification & Card Authorization

Noble accepts all major credit cards and is certified with the major credit card processors. Noble minimizes fraud with address verification to ensure that the billing address given by the customer matches that on file with their credit card bank (reduces the chance of someone using a stolen credit card, saving you from chargebacks).

Support Secure, Flexible Payment Options

Flexible payment tools allow you to accept a variety of payment methods. Noble supports credit cards, debit cards, gift cards and EBT payments, as well as check verification. Our solutions offer you PCI compliant processing for your customers' credit transactions to meet regulatory standards.

- > PCI Compliant Payment Solutions
- > On-line Credit Rating Report to Instantly View Callers' Credit
- > Connect Directly to Financial Institutions & PCCharge
- > Real-Time Account Updates & Database Integration
- > Works with IVR for Self-Service Payments

“With Noble, we can accept credit card payment authorizations from inbound callers. Integrating this with the IVR system has increased our debt collections and recovery results for our clients.”

The screenshot displays a web-based interface for credit card processing. It includes a header with browser information (Mozilla Firefox) and a navigation bar. The main content area is divided into several sections: 'Debit Info' with fields for Name, Address, City, State, and Zip; 'Employer' with fields for Name and Address; 'Account' with fields for Card Number, Expiration Date, and Cardholder Name; and 'Payment' with fields for Amount and Payment Method. There are also buttons for 'Pay Credit Card' and 'Close Account'. A status bar at the bottom shows the date and time.

* Credit Reporting and Authorization are sold separately to meet your specific needs.