

Payroll Tracking

Timekeeping & Wage Reports

Noble® Payroll & Time Management software from Noble Systems automatically tracks agent productivity and logged-on time, allowing you to accurately record employee hours. The system eliminates the need for employee timecards. Interfaces to popular payroll systems make paying employees easier and less time consuming. With Noble's internal time keeping features, you can get rid of redundant equipment and see an immediate return on your investment!

Manage Agent Time & Promote Schedule Compliance

Noble Systems helps you manage your agents' time and activities more efficiently, tracking all agent 'states' to the second. Noble eliminates the minutes lost between the time agents 'punch in' to a timeclock and the time they get to their station and are actually ready to process phone calls. Supervisors can see agent statistics (including time on each application, total time connected to live callers, paused time, time spent waiting for calls, after call work time, and more) to measure agent productivity more precisely and make agents more accountable for their time. By recording all log-in and log-out activities within the system, Noble identifies which agents are ready to work at the start of their shift and remain working until the shift ends. You will know which agents are truly eligible to receive incentives for hours worked.

Reduce Payroll Administration Costs

Noble eliminates the need for a separate employee timeclock and timecard unit. Agent time is automatically recorded within the system from the time agents first log-in to the time they finally log-out for the day. The cost savings from this feature alone can help you achieve your return on investment.

Create Real-Time Payroll Reports

Noble's real-time reporting lets you retrieve employee time information to view agent statistics on-screen. You can manage information by querying, adding, updating, or removing agent records from the payroll program. Drill-down features show you individual data by agent, including ID and name, department, shift, and hourly wage, plus any pay adjustments by hours and type. The Payroll Report file can even be sent to a payroll service for check production.

“ We have many departments working off of Noble and their needs are diverse. Before, about 15% of a supervisor's time was spent calculating hours, commissions, etc. With Noble, the information is automated and tracking reports are customized, saving us time & money. ”

Agent Name / Code	Call Date	Length	Lagout	Connect	Paused	Waiting	Deassigned	After Call	Total
Totals				29:12:06	37:23:00	06:16:51	03:23:00	20:03:10	05:26:12
CHAD ELLMANGER - CE				00:00:00	05:08:13	00:00:00	00:00:00	00:00:00	05:08:13
DEB A. DANIEL - OAD				00:03:56	00:34:21	00:00:26	00:00:02	01:26:38	02:05:33
FLORIAN PERDUE - EP				01:00:30	01:24:25	00:00:20	00:00:00	02:01:23	04:37:06
FRANKLIN CUM - EC				01:08:52	00:33:53	00:00:00	00:00:20	00:55:41	02:48:06
JOSEPH BRAGG - JB2	08/05/07	09:10:20	12:58:41	03:09:28	01:30:32	00:00:04	00:00:00	02:41:16	03:14:21
JOSEPH BRAGG - JB2	09/25/07	12:25:12	12:28:52	00:00:00	00:03:21	00:00:00	00:00:19	00:00:00	00:03:40
JOSEPH BRAGG - JB2	08/05/07	14:03:07	1:03:28	01:10:31	01:01:52	01:01:16	01:01:10	01:01:43	01:01:51
JOSEPH BRAGG - JB2				01:22:00	00:30:45	00:00:19	00:00:20	03:33:59	05:27:32
JOSEPH BRAGG - JB2				00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
JOHN BISHANOW - BS	09/25/07	09:46:41	14:31:00	01:14:43	02:24:52	00:00:00	00:00:01	01:26:43	04:44:19
JIMM BURBANK - JB				01:17:13	01:27:57	00:00:00	00:00:00	00:00:00	03:14:59
JONATHAN BEYRICH - JD				01:13:30	00:50:20	00:00:00	00:00:04	01:17:32	03:41:22
JOHN COLLIF - JCAN				00:06:57	00:33:55	00:00:15	00:00:13	00:55:01	01:47:36
JOHN GAGLIOTTI - JG11				00:51:14	01:05:00	00:18:55	00:00:00	02:06:32	04:13:50
LANCE RICE - LR	08/05/07	08:20:10	11:38:53	00:04:18	04:55:13	00:00:01	00:00:00	00:00:00	01:54:03
LANCE RICE - LR	09/25/07	12:50:12	13:28:55	00:20:30	00:11:13	00:00:00	00:00:00	00:00:00	00:31:43
LANCE RICE - LR	03/25/07	13:44:13	13:40:44	00:00:00	00:05:31	00:00:00	00:00:00	00:00:00	00:05:31
LANCE RICE - LR	08/05/07	13:02:44	13:56:31	00:00:00	00:01:47	00:00:00	00:00:00	00:00:00	00:01:47
LANCE RICE - LR	03/25/07	13:57:05	14:58:04	00:31:54	01:28:54	00:00:00	00:00:11	00:00:00	02:00:59
LANCE RICE - LR				00:56:42	00:46:38	00:00:01	00:00:00	00:00:13	01:43:43
MICHAEL EVANS - ME				01:05:51	02:35:53	00:00:42	01:06:31	01:28:17	06:26:17
MICHAEL EVANS - ME				02:57:50	02:56:03	00:00:00	00:00:00	00:51:42	06:04:35
MATT REYLAND - MR				02:30:21	02:49:29	00:00:50	00:01:54	02:01:29	07:32:42
MATASHA COLLINS - MC2				01:00:11	01:00:21	00:00:11	00:01:00	00:01:00	03:02:00
PIERRE WELLS - PW				01:10:10	01:17:25	00:00:18	00:02:15	01:19:19	05:49:27
SHERAL SYED - SS4	09/25/07	06:59:51	12:40:18	03:10:10	01:17:25	00:00:18	00:02:15	01:19:19	05:49:27
SHERAL SYED - SS4	08/05/07	13:01:47	13:01:46	01:00:17	01:01:02	01:01:01	01:01:01	01:01:18	01:01:18
SHERAL SYED - SS4	09/25/07	13:03:33	15:02:06	01:12:03	00:00:14	00:01:48	00:00:00	00:27:29	01:54:34