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Blatt, Hasenmiller, Leibsker & Moore Selects Contact Center Solutions from Noble Systems for Unified Customer Contact Management

Service Bureau replaces technology with Noble's integrated platform

Atlanta, GA – February 6, 2006: Noble Systems Corporation, a global leader in contact center technology solutions, has been selected as the technology vendor for Blatt, Hasenmiller, Leibsker & Moore, LLC (BHLM). BHLM replaced its existing dialer with the unified Noble™ platform for inbound and outbound call management.

BHLM, a Collections Firm specializing in Creditors Rights in Collection and Bankruptcy, including Commercial and Corporate Litigation, selected the Noble™ solution for installation at 37 agent stations. Noble Systems gives BHLM a single, integrated solution to manage blended inbound and outbound contacts with IVR and Text to Speech tools for automated outbound messaging. The unified system also includes a built-in database, digital recording, real-time reporting, and integration with the agency's existing PBX and collections software application.

“Noble Systems provides Blatt, Hasenmiller, Leibsker & Moore, LLC with a superior solution for managing our ever increasing call volumes,” said Leon W. Moore, Managing Director of the firm. “The Noble contact center solution is not only robust, but also flexible. It gives BHLM the tools needed to collect in an ever competitive collection environment.”

James K. Noble, Jr., President and CEO of Noble Systems, says, “Blatt, Hasenmiller, Leibsker & Moore, LLC has a strong history of superior performance and service. As a growing organization, BHLM needs a contact center solution with more flexibility for managing blended inbound and outbound collections activities. The integrated Noble solution offers the advanced functionality the Firm needs now, with easy scalability to support its growth. Noble Systems is excited to be BHLM's contact center technology vendor.”

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About Blatt, Hasenmiller, Leibsker & Moore

Blatt, Hasenmiller, Leibsker & Moore, LLC (BHLM) was founded in 1974. The firm represents clients in all types of consumer collection matters, both in a prelegal collection capacity and through suit, judgment and execution. BHLM is well equipped to handle and welcomes cases involving all creditor issues, whether they be retail, purchased debt, commercial, insurance subrogation governmental or medical in origin. The firm collects and litigates in Illinois, Indiana, Michigan and Arizona via its Chicago, Normal (IL), Phoenix, Indianapolis and Bingham Farms (MI) offices. The firm is a member of the National Association of Retail Collection Attorneys (NARCA), Debt Buyers Association (DBA), ACA International (ACA) and various bar associations.

About Noble Systems®

Noble Systems Corporation (NSC) is a global leader in contact center technology solutions, providing innovative products since 1989. Tens of thousands of agents at hundreds of client installations worldwide conduct business using the award-winning Noble™ platform for inbound/outbound/blended communications. The scalable, integrated Noble solution includes advanced ACD and predictive dialing; unified contact processing for voice, email, and web; and integrated IVR, digital recording, messaging, quality control/monitoring systems, scripting, and real-time reporting and management tools. Based in Atlanta, GA, NSC is a part of the world's largest teleservices organization, with operations in over 30 countries. For more information on this item or the company, contact Lee Allum at 1.888.866.2538 x538 (lallum@noblesys.com), or visit www.noblesys.com.

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