

PRESS RELEASE

For Immediate Release



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Noble Systems Makes Building Scripts and Agent Desktops Quick and Easy with the New Noble™ Composer™

Global contact center software leader offers highly-customizable scripts with desktop design tools

Atlanta, GA – January 23, 2006: Noble Systems Corporation, a global leader in contact center technology solutions, introduces **Noble™ Composer™** – an agent script and desktop building tool with the ease-of-use of graphical layout and design software.

Noble Composer takes agent desktop design to the next level, making it even easier for contact center managers to build sophisticated call scripts without the need for complex IT programming. **Noble Composer** provides an intuitive, versatile interface for creating agent desktops. Users can create customized scripts with the flexibility of a desktop design tool, using WYSIWYG (what you see is what you get) tools to build scripts and agent desktops with on-screen layout, drag-and-drop, and point-and-click features; add fields, labels, text, pictures, and buttons; or link to tables, launch external programs, generate screen pops, and more. In addition to the powerful windows-based scripting engine, the **Composer** features enhanced program launch capabilities, to support direct access to third-party applications from the agent desktop. **Noble Composer** is a part of Noble Systems' Agent Desktop Suite, featuring flexible tools for building scripts, including Noble DCB™ (Dynamic Campaign Builder), Noble OCX, and Noble Browser.

Noble Composer features include:

- Ease of Use – offers the intuitive interface of a graphical layout & design tool
- Highly Customizable Desktop – build scripts with custom fields, buttons, pictures & more
- Fast Script Development – user-friendly software supports sophisticated functionality without complex programming, so new scripts can be put into production more quickly
- Shorter Learning Curve – reduce training time with windows-standards & WYSIWYG features
- Flexible Integration – generate screen pops & launch external applications with our open platform

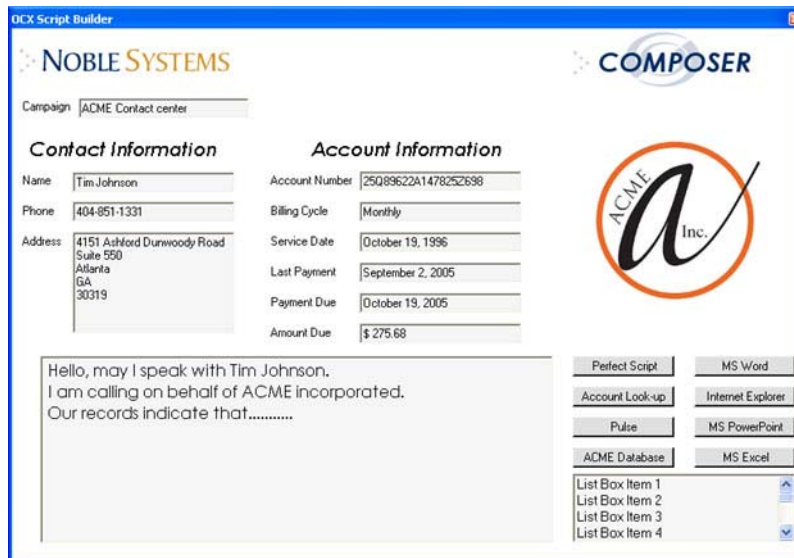
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James K. Noble, Jr., President & CEO, states, “Noble Systems® has offered manager tools for scripting for years with our *Noble Dynamic Campaign Builder (DCB™)* software, helping users build customized agent desktops without complicated IT knowledge. With **Noble Composer**, our users can create scripts even more efficiently – the intuitive design interface allows managers to write script and to layout agent screens with minimal training time. Tools for custom fields, data and table lookups, screen pops, and links to external databases or software programs continue our commitment to providing the industry’s most flexible solutions.”



Noble™ Composer lets call centers build scripts with custom fields, lists, buttons, colors, and more using our graphical layout design tools.

About Noble Systems®

Noble Systems Corporation (NSC) is a global leader in contact center technology solutions, providing innovative products since 1989. Tens of thousands of agents at hundreds of client installations worldwide conduct business using the award-winning Noble™ platform for inbound/outbound/blended communications. The scalable, integrated Noble solution includes advanced ACD and predictive dialing; unified contact processing for voice, email, and web; and integrated IVR, digital recording, messaging, quality control/monitoring systems, scripting, and real-time reporting and management tools. Based in Atlanta, GA, NSC is a part of the world’s largest teleservices organization, with operations in over 30 countries. For more information on this item or the company, contact Lee Allum at 1.888.8NOBLE.8x538 (lallum@noblesys.com), or visit Noble Systems online at www.noblesys.com.

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