

WHY GAMIFICATION?



71% of all employees are not engaged at work, killing productivity and profits



30% average call center attrition rate



\$6000 - \$8000 to replace a Call Center Agent



GAMIFICATION BENEFITS



21% more productive

22% more revenue

65% less likely to leave

10% greater customer satisfaction

16% more profitable

87% increase in employee retention





TEAM

We've got experience! Our solution came from our experience in the contact center industry. We understand what motivates agents AND supervisors. We know that high employee motivation generates customer happiness, which drives client satisfaction.



GAMIFICATION SOFTWARE

Intuitive, fits your business like a glove! Noble Gamification is built from the perspective of our experience in the contact center industry and evolves from our clients, who continue to shape it. Your company will see this experience through the Noble Gamification technology.



RESULTS

This is a collaborative process between Noble and our clients. When our clients identify "what" they want to achieve, Noble is then able to utilize game mechanics tailored to the client's generational spectrum of employees to maximize the opportunity for success. **Ask us about our Industry specific results and schedule a free business assessment.**

